

CONFLICT OBSERVATION SHEET

| | Disputant A | Disputant B |
|---|-------------|-------------|
| What Happened? | | |
| What is the problem? | | |
| How did disputants feel? | | |
| What did disputants want? | | |
| What do disputants need? | | |
| How did disputants respond? | | |
| How did conflict end? | | |
| What could have been done differently? | | |