

CONFLICT PROBLEM CHARACTERISTICS



Check the problems evident in this conflict:

INCOMPLETE COMMUNICATION
(He/she didn't hear the whole story)

INACCURATE INFORMATION
(One of them had the wrong information)

STRESS OVERLOAD
(He/she was confused, overloaded and stressed)

DIFFERENT VIEWPOINTS
(These people see things differently. They have different beliefs or values.)

LIMITED RESOURCES
(These people face limits and can't admit there isn't enough to go around.)

UNMET PSYCHOLOGICAL NEEDS
(One or both of these people have a need for security, identity, recognition, control, or fairness.)
