CONFLICT PROBLEM CHARACTERISTICS

Check the problems evident in this conflict:

INCOMPLETE COMMUNICATION
(He/she didn’t hear the whole story) __________

INACCURATE INFORMATION
(One of them had the wrong information) __________

STRESS OVERLOAD
(He/she was confused, overloaded and stressed) __________

DIFFERENT VIEWPOINTS
(These people see things differently. They have different beliefs or values.) __________

LIMITED RESOURCES
(These people face limits and can’t admit there isn’t enough to go around.) __________

UNMET PSYCHOLOGICAL NEEDS
(One or both of these people have a need for security, identity, recognition, control, or fairness.) __________